

# Makena Kai Estate

## **Aloha and Welcome!**

*Makena Kai is a one-acre private estate located just minutes away from world-class resorts, golf, tennis, shopping and fine dining. This home gently sits in a very secluded part of south Maui, close to: Ahihi Bay, La Perouse Bay, Big Beach and Hoapili trail with its dramatic deep blue ocean views only found here.*

*This home encompasses dramatic, unmatched panoramic ocean views of Molokini Crater and Kaho`olawe island with a private and rural setting. Some unique features of this estate include a private Palapa with beach sand lookout, a custom 7-hole putting green designed with both beginner, challenging holes and a private Bocce Ball court as well as heated pool and garden whirlpool hot tub.*

*Please enjoy this home and share in the use and care of all of its beauty and amenities. This is a private home rather than a commercial property. A considerable amount of time and resources are expended in maintaining the warmth and livability of this home, so please enjoy it in the spirit of Aloha.*

## **We ask you to kindly review our HOUSE POLICES:**

### **IMPORTANT MATTERS:**

1. Quiet hours are from 9:00 p.m. to 8:00 a.m., during which time any noise from this home shall not unreasonably disturb adjacent neighbors.
2. Sound that is audible beyond the property boundaries during non-quiet hours shall not be more excessive than would be otherwise associated with a residential area.
3. Amplified sound that is audible beyond the property boundaries is prohibited.
4. Vehicles shall be parked in the driveway and shall not be parked on the street.
5. The home may not be used for parties or group gatherings other than registered guests.
6. Shoreline use in Hawaii is the property of the people of Hawaii, and is open for the free use by everyone.
7. Please always remove footwear when entering the floor rugs.
8. Please dry your feet before entering the home from the pool or hot tub area.
9. Please immediately notify us in the event of any mechanical defect.
10. Certain closets/cabinets throughout the home may be latched/locked. These closets/cabinets are off-limits and should not be tampered with.
11. It is very important that garbage be taken to the street Tuesday evening for collections on Wednesday morning to avoid unwanted pests. Rubbish bins are located on the south side of the driveway outside the gate.
12. Please insure there is always a responsible adult supervising any children in the pool area or when visiting the ocean.
13. Be safe, no running on the pool deck and no jumping into the pool.
14. Located in the cabinet between the kitchen and dining area are binders with house user guides for everything in the house as well as user codes and house general information.
15. House is on private sewage system: No baby wipes, makeup products or non-biodegradable products can be flushed into the system.

**TENDER CARE:** We are making available our home for your enjoyment. We would appreciate it if you could treat the home as you would treat your own home by:

- 1) **not smoking in the house or on property.** Please do not throw butts into the garden or ocean. Maui is home to rare sea turtles that live on the pebble beach fronting this property and will swallow cigarette butts causing illness or worse. To prevent forest fire, do not smoke along the wooded perimeter of the property, on the putting green artificial grass or by the propane tank located behind the Palapa sandy look out. The smoking area is located within the driveway outside the main gate.
- 2) not eating or bringing food into the bedrooms.
- 3) not sitting on any of the indoor furniture with wet bathing suits and please completely wash off sand and sun protection products before sitting on furniture to avoid causing a need to re-cover.

Your consideration will be most appreciated. Management reserves the right to cancel any rental contract for violations of the above house policies.

### **HOME ACCESS**

- Please see the blue Home Use Info binder located in the cabinet in at the entrance to the laundry room for:
- Internet access password.
  - Front gate code.
  - Front door code.
  - Walk through front gate access code.
  - Printer location

**ALARM** Please see directions to activate, customize and disarm the alarm posted next to each alarm keypad. Please always set alarm at night when sleeping and when leaving house. At check-in you will be given your visitor code for the alarm system.

It is always a great idea to practice arming and disarming a new system with someone that is familiar with the system when you check in.

If the alarm is set off: **The monitoring company will then call on the house phone. You will need to give them your name and tell them you are a guest. They will then call the property manager to confirm you as a guest and disarm the alarm.**

### **PROPERTY MAINTENANCE SCHEDULE:**

*Garbage Instructions* – Please collect the garbage from the house and take it to the bins at the front of the driveway daily. Please put full trash bags out on curb-side on Tuesday night for an early Wednesday morning picked up.

*Sprinklers* – the sprinklers are automatic and come on during the night;

*Pool Maintenance* - the service technician performs weekly service on Mondays;

*Yard Maintenance* - the service technicians perform weekly service;

### **AIR CONDITIONING**

A/C will turn off if doors are left open while in use.

### **DOORS/WINDOWS**

Although you are in paradise and apt to put security concerns out of your mind, please exercise caution by locking all doors and windows and setting the home alarm if you go out and locking all ground level doors while sleeping in the evening.

### **POOL/SPA**

Pool and spa temperatures are preset. To avoid an additional fuel charge or the possibility of running out of fuel do not change the call-out temperatures of the pool and spa.

**Please insure there is always a responsible adult supervising any children in the pool area or when visiting the ocean. Pregnant women and person with heart problems should not use a heated whirlpool. No running on pool deck and no jumping into pool. Use of the pool and hot tub is at your own risk.**

### **TV INSTRUCTIONS**

All TVs are set up with cable TV. The remotes are specific to each TV, so please do not move them from room to room.

**WASHING HOUSE LINENS:** Please wash colors separately. Linens can become discolored or damaged by guests washing them together with dark colors.

**PAPER & SOAP PRODUCTS:** The house is stocked with an initial supply. Once consumed, please purchase, as you require. No need to replenish prior to departure.

**GECKOS:** They are gentle creatures that resemble lizards and eat bugs. Please pardon our geckos. Mother nature is still in control of our environment here in Hawaii. They are a natural pest control system. They may occasionally chirp so do not be alarmed.

**ANTS & ASSORTED INSECTS:** You may see small ants or other assorted insects around the home. They are impossible to eradicate in this tropical environment. They are attracted to the cool, moist environment that a house provides and should not be construed as a sign of uncleanliness. They particularly enjoy food that is left lying out. You can help reduce their visits by keeping the counters and sink clear of any open food and washing dishes promptly. Although the home is routinely sprayed for such insects, we cannot eliminate them.

During your stay, you may encounter some of the following, but don't be alarmed as the majority are harmless:

- |             |   |
|-------------|---|
| Spiders -   | Cane spiders are rather large and look ominous; they are not poisonous and usually try to avoid people.   |
| Roaches -   | You may experience the flying ones; they are harmless. Keep screens, doors and windows closed, especially at night, to keep them out.   |
| Centipedes- | Show up on occasion. They will sting, but are not poisonous, unless you are allergic. It is always good to wear slippers at night to avoid encounters. Sweeping them outside is best. |

**NOISE:** You are living in a residential neighborhood and there are neighbors next door to you. Your cooperation in being considerate of them will be greatly appreciated and expected. Quiet hours are from **9:00 p.m. to 8:00 a.m.**, during which time any noise from this home shall not unreasonably disturb adjacent neighbors.

**FURNITURE:** If you have oil or suntan cream on, do not sit on padded furniture indoor or out-door unless you sit on a towel. In short, show the same consideration to the furniture as if the home was yours. Please do not take any furniture from inside the house to the outside.

**CONSERVATION:** Electricity and water are very precious commodities here on Maui. It is very important that you be aware of good conservation habits. Avoid leaving lights on when they are not needed and turning off the air-conditioning units when windows or doors are open or when you leave the home for long periods of time.

**OCEAN DISCLAIMER:** The shore break and wave activity can vary from hour to hour in all locations on the island so please consult with county lifeguard staff (where available) regarding safe swimming conditions and strictly observe all posted signs and flags. Never turn your back to the ocean when in the water and never swim alone or in an area where you see no one else in the water. You enter the ocean at your own risk. Do not underestimate the power of waves breaking off the shoreline. Jellyfish or other stingers can be present in all Hawaiian waters each month during the full moon or after a strong swell.

**CHECK-OUT GUIDELINES:**

Check-out time is 10:00 a.m. on departure date. We will have a professional cleaning service do a touch up mid-week cleaning during your stay and a complete cleaning after your departure. Please turn off all ceiling fans, a/c, lights, lock all doors and close all windows. Please coordinate exact check out-time with management or if you have any questions regarding check-out or any other matters.

*Mahalo and enjoy your stay!*